

## **CARAVEL**

## Repair & Restoration Claims Management Specialists

## **NEW LOSS SHEET**

This form constitutes an instruction to Caravel to proceed with investigations on your behalf (Please refer to our Terms of Business – copy available on request). Upon receipt, we will:

(a) contact your client and arrange for the item(s) to be inspected, in order to establish authenticity of claim.

(b) Investigate the best means of settling the claim, i.e. to restore, replace or make a cash settlement.

- (c) Report back to you with our findings and recommendations.
- (d) Await your confirmation on how to proceed UNLESS YOU ARE DELEGATING AUTHORITY FOR US TO PROCEED WITH THE MOST COST EFFECTIVE OPTION BY SIGNING THE DELEGATED AUTHORITY BOX UNDER SECTION (3) **CLAIM DETAILS**

1. INSURANCE COMPANY			
Name:			
Phone:		Fax:	
Contact:			
2. INSURED			
Name:			
Address:			
Phone: (Home)	(Work)		(Ext)
(Home)	(VVOIK)		(LAI)
3. CLAIM DETAILS			
Claim Ref.		Policy No.	
D			
Details of loss:			
Excess Payment Due (Amount):			
Tick and sign here to confirm your requirements:			
Home visit and report Valuation of items			
Report only Quotation for replacement/restoration			
To delegate full authority to Caravel to proceed to a maximum of:			
tick and sign below:  DELEGATED AUTHORITY			
DELEGATED ACTIONITY			
4. (Caravel use only)			
CARAVEL REFERENCE		RECEIVED ON	

**CARAVEL: Tel**: 01243 555666 **Fax**: 01243 555327

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